

PaSQ EXCHANGE MECHANISM EVENT - INFORMATION AND DISCUSSION MEETING  
**RISK MANAGEMENT IN CLINICAL SETTINGS – IMPLEMENTATION  
 OF SAFE CLINICAL PRACTICES**

Date: January 28 - 29, 2016  
 Venue: House of Europe, Augusta Cesarca 4, Zagreb, Croatia

Organized by Agency for Quality and Accreditation in Health Care and Social Welfare (AQAH)

## PROGRAM

### DAY 1: 28 January 2016

12:30 -13:00	Registration	
13:00 -13:10	WELCOME BY HEAD OF AQAH	Ivan Švajger (Croatia)
13:10 -13:30	INTRODUCTION BY PaSQ WP2 LEADER CLINICAL RISK MANAGEMENT - AN OVERVIEW	Jasna Mesarić (Croatia)
13:30 -13:50	ACCREDITATION STANDARDS AND RISK MANAGEMENT	Kristina Brkić (Croatia)
14:00 -15:00	Lunch break and networking	
15:00 -15:20	GOP 78 /THE ITALIAN NATIONAL OBSERVATORY ON GOOD PRACTICES FOR PATIENT SAFETY	Gianni Caracci (Italy)
15:20 -15:40	GOP 57-535 PATIENT SAFETY MANAGEMENT AND ICPS IN BELGIAN HOSPITALS	Hilde Peleman (Belgium)
15:40 -16:00	A BELGIAN MODEL FOR AGGREGATION OF PATIENT SAFETY EVENTS	Luc Van Looy (Belgium)
16:00 -16:20	PSP 652 / COMMUNICATION ABOUT ADVERSE EVENTS TO PATIENTS AND THEIR FAMILY	Giuseppina Terranova (Italy)
16:20 -16:30	DISCUSSION	
16:30 -16:45	PaSQ AT THE NATIONAL LEVEL	Ana Zvonar, Carmen Hadžić Kostrenčić, Jasna Mesarić (Croatia)
16:45 -17:00	PaSQ CERTIFICATION AWARDING TO CROATIAN HOSPITALS INVOLVED IN IMPLEMENTATION OF SAFE CLINICAL PRACTICE: MEDICATION RECONCILIATION AND WHO SURGICAL CHECKLIST	Croatian PaSQ team
17:15	DAY 1 WRAP UP	
18:30	Networking dinner	

DAY 2: 29 January 2016

9:00 -10:45 Medication Safety, moderated by Erica de Loos, Carmen Hadžić Kostrenčić

MEDICATION SAFETY: A CROATIAN PERSPECTIVE	Adriana Andrić (Croatia)
COOPERATION WITH CITIZENS/PATIENTS TO IMPROVE MEDICATION RECONCILIATION: A DUTCH PERSPECTIVE	Erica de Loos (Netherlands)
AQAH INITIATIVE TO ENGAGE PATIENTS IN MEDICATION SAFETY - A QUICK GUIDE TO MEDICATION RECONCILIATION FOR PATIENTS	Jasna Mesarić, Carmen Hadžić Kostrenčić
MEDICATION RECONCILIATION AT MEDICAL DEPARTMENT: EXPERIENCE OF DUBRAVA UNIVERSITY HOSPITAL	Vesna Bačić Vrca, Ivana Marinović (Croatia)
MEDICATION ERROR: CLINICAL PHARMACIST INTERVENTIONS IN CLINICAL PRACTICE	Vesna Bačić Vrca (Croatia)
DISCUSSION	

11:00 Closure of the meeting

WORKSHOP: FURTHER STEPS IN IMPLEMENTATION OF WHO SAFE CLINICAL PRACTICES MEDICATION RECONCILIATION AND SURGICAL CHECKLIST IN CROATIA

11:30 -16:00 Moderators: Erica de Loos, Carmen Hadžić Kostrenčić, Jasna Mesarić

Participants: Coordinators of hospitals involved in PaSQ SCPs implementation; representatives of healthcare organizations interested to join the project; representative of patient organizations, stakeholders and other interested parties

SHORT OVERVIEW – WHERE ARE WE WITH IMPLEMENTATION?  
Carmen Hadžić Kostrenčić, Jasna Mesarić

WHO HIGH 5s PROTOCOL ON MEDICATION RECONCILIATION  
(Short version, Croatian translation) - KEY ISSUE OF IMPLEMENTATION

HOW TO ENGAGE PRIMARY CARE IN MEDICATION RECONCILIATION  
Ivana Mikačić (Croatia)

Lunch break

WHO CHECKLIST ADOPTION: EXPERIENCE OF POLAND Barbara Kutryba (Poland)

SURGICAL CHECKLIST - TOOL FOR INTEGRATING SAFETY INDICATORS IN SURGERY: PILOT PROJECT Jasna Mesarić

HOW TO DO THE WHO SURGICAL CHECK LIST AND HOW NOT TO DO Video

Conclusions and closing

