Sustainable Integrated Care Models For Multi-Morbidity: Delivery, Financing and Performance

1st National workshop

Date: April 8th, 2016
Venue: Palace Hotel Zagreb, Trg J.J. Strossmayera, 10000 Zagreb, Croatia, http://www.palace.hr/
Organized by Agency for Quality and Accreditation in Health Care and Social Welfare

PROGRAM

09:00 – 10:00 Registration
10:00 – 10:45 Introduction: Introduction rounds and information on the SELFIE project
10:45 – 11:45 Presentation and discussion of the Conceptual framework
11:45 – 12:15 Coffee break
12:15 – 13:30 Croatian Integrated Chronic Care (ICC) Models
13:30 – 14:30 Lunch
14:30 – 16:15 When are ICC Models successful?
16:15 – 16:30 Concluding the day
More than 50 million persons in Europe have more than one chronic disease. Due to the ageing society in many Western countries, this number will drastically increase in the near future. This has serious consequence for national health and economic access to healthcare. New forms of care for persons with multi-morbidity are thus essential. SELFIE is a four-year Horizon2020 EU project that aims to generate knowledge and policy advice surrounding the care for persons with multi-morbidity. SELFIE is being coordinated by the institute for Health Policy & Management of the Erasmus University Rotterdam, and is being conducted in collaboration with organizations in 7 other countries: England, Norway, Germany, Croatia, Austria, Hungary, and Spain.

The SELFIE project has three research strands of research and 7 work packages (WPs):

1. **Cross-country** comparative and descriptive research
   - **WP1:** Develop a conceptual framework that allows the most promising existing programs that provide integrated chronic care for persons with multi-morbidity to be described and selected
   - **WP2:** Extensive description of the most promising programs (2 per country)
   - **WP3:** Impact of financing/payment schemes and price-setting for integrated chronic care for multi-morbidity

2. **Intra-country evaluations** of the 16 programs
   - **WP3:** Impact of financing/payment schemes and price-setting for integrated chronic care for multi-morbidity
   - **WP4:** Development of an analytical framework to be able to evaluate the programs using a ‘multi-criteria decision analysis’ (MCDA)
   - **WP5:** Extensive evaluation of the 16 programs using MCDA

3. **Synthesis, implementation, and translation**
   - **WP6:** Evidence synthesis
   - **WP7:** Transferability to Central- and Eastern Europe

**Purpose of the workshop:**

In SELFIE we will involve stakeholders at multiple times in order to reflect on our findings and discuss the applicability thereof. The five stakeholder groups that we involve can be divided into 5 ‘P’s, namely: patients, partners (or informal caregivers), professionals that provide care and/or are experts in this domain, payers, and policy makers. The purpose of the *first stakeholder workshop* is to discuss our preliminary results. Specifically, we invite stakeholders from the 5P groups to reflect on:

1. The *conceptual framework* that we developed:
   - a. Do you recognize the elements we identify and describe in this framework from your own perspective/organization/role?
   - b. Are we missing any essential elements?
   - c. Is the framework useful to describe, evaluate, compare, or set up programs?
2. The ‘long-list’ of *Croatian programs* that provide integrated chronic care for persons with multi-morbidity and the ‘short-list’ of programs that we will potentially evaluate in SELFIE:
   - a. Are we missing any very promising Croatian programs?
   - We will also provide an in-depth description of 2 of these programs.
3. We ask the stakeholders to **brainstorm about important outcomes** of programs that provide integrated chronic care for persons with multi-morbidity. We focus specially on outcomes that are relevant for multi-morbidity: What should we focus on and what should we measure in order to say that a program is ‘effective’? From the perspective of the stakeholder, what matters, what should we look at?